

- n. MD TENNESSEE LLC, APPLICANT
6546 CLINTON HWY
MD TENNESSEE LLC, OWNER
MD CAROLINAS 3 LLC, OWNER
TODD IANNIELLO, OWNER
COREY SWORDS, MANAGER

CITY OF KNOXVILLE BEER PERMIT

APPLICATION CHECKLIST | DISTRICT: 3

Business Name: Metro Diner Account Number: 66998
Business Address: 6546 Clinton Hwy 37912
Agenda Date: 4, 29, 25 CLT Number: 067 279

TASK	COMMENTS
New Application:	<u>Received 3/31/25</u>
Permit Fee Paid	<input checked="" type="checkbox"/> (New Application \$250.00)
Publication Fee Paid:	<input checked="" type="checkbox"/> (\$50.00)
Records Check Completed	
Current City Business License:	Expiration Date: <u>5 / 15 / 26</u>
Copy of Certificate of Registration for Tennessee Sales Tax	<input checked="" type="checkbox"/>
Copy of Corporate Charter; LLC; ETC.	<input checked="" type="checkbox"/>
Notice of Application to Knox County Health Dept. (215-5200)	Sent: ____/____/____ Received: ____/____/____ Approved: Pending: <u>✓ 4/23/25</u>
Notice of Application to Building Inspections (215-3669)	Sent: ____/____/____ Received: ____/____/____ Approved: Pending:
Notice of Application to Fire Prevention Bureau (633-0400)	Sent: ____/____/____ Received: ____/____/____ Approved: Pending:
Request distances measured by Engineering Dept. (215-6132)	Sent: ____/____/____ Received: ____/____/____ Approved Pending Location needs add'l research?
Plan for Server Compliance	<input checked="" type="checkbox"/>
KAST Program completed	
Previous Business at this location:	<u>no prior permits at this location</u>

CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT

It is the applicant's responsibility to provide complete and accurate information. The Beer Board could deny or delay action on the application if any information is not accurate.

I / we hereby make application for a permit to sell, store, or distribute beer or other beverages authorized to be sold, stored or distributed under the provisions of the City of Knoxville alcoholic beverages ordinance Chapter 4 and base my application upon the answers to the following questions:

1. Reason for Application: ☒ New Business ☐ New Ownership ☐ Name Change ☐ Other _____
2. Name of Business Owner(s): MD Tennessee, LLC
3. Is Owner a: ☐ Corporation ☐ General Partnership ☐ Limited Partnership ☒ LLC ☐ Sole Proprietorship
☐ Other _____
4. Under what name will the business operate: Metro Diner
5. Business Address: 6546 Clinton Highway, Zip 37912 Phone () to be applied for
6. Property Owner's Name: The Summit at Crown Point LLC Phone 865-693-7000
7. Type of business you will operate: full service restaurant
8. List names of all general partners and owners and designate PERCENTAGE of ownership. (Use additional paper if necessary.)
Each person owning 5% or more of the business must complete an owner/manager application (attached) and submit to a city of Knoxville Police Department background check. If ownership is a corporation, please indicate whether the corporation is privately held or publicly traded. If privately held, each person owning 5% or more of the corporation must complete an owner/manager application and submit to a city of Knoxville Police Department background check.

92% MD Carolinas 3, LLC
8% Todd Ianniello

9. List the name(s) of managers or others on-site responsible for operations. Any change in management must be reported to the Business Tax Office. A new manager is subject to a background check and applicable fees. Each individual listed must complete an owner/manager application and submit to a City of Knoxville Police Department background check.

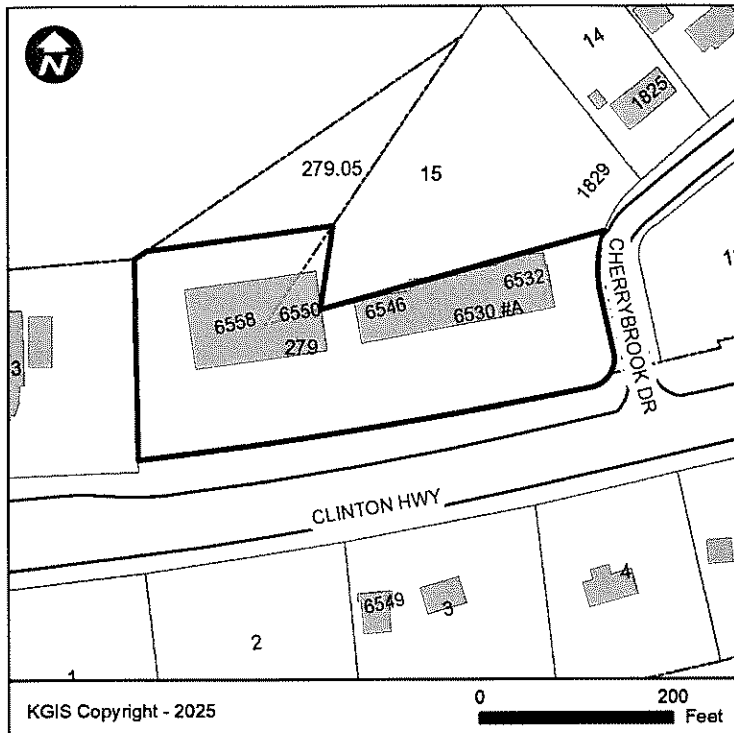
Corey Swords

10. List machines currently in use or planned for use on premises and owner of machines (cigarette, pinball, jukebox, etc.)

None

11. Type of permit requested:

☐ Off Premise ☒ On/Off Premise ☐ Caterer ☐ Manufacturer/Distributor ☐ Self-Serve

6546 CLINTON HWY - Property Map and Details Report**Property Information**

Parcel ID: 067 279
 Location Address: 6532 CLINTON HWY
 CLT Map: 67
 Insert:
 Group:
 Condo Letter:
 Parcel: 279
 Parcel Type: NORMAL
 District:
 Ward: 40
 City Block: 40858
 Subdivision: COPELAND AND HOBBY LOBBY RESUB ANX (2008) 0-57-07
 Rec. Acreage: 1.95
 Calc. Acreage: 0
 Recorded Plat: 20220829 - 0013546
 Recorded Deed: -
 Deed Type:
 Deed Date:

Address Information

Site Address: 6546 CLINTON HWY
 KNOXVILLE - 37912
 Address Type: BUSINESS
 Site Name: THE SUMMIT AT CROWN POINT
 Please contact Knoxville-Knox County Planning at (865) 215-2500 if you have questions.

Owner Information

CROWN INVESTORS GP
 P O BOX 12489
 KNOXVILLE, TN 37912

The owner information shown in this section does **not** necessarily reflect the person(s) responsible for Last Year's property taxes. Report any errors to the Knox County Property Assessor's office at (865) 215-2365.

Jurisdiction Information

County: KNOX COUNTY
 City / Township: Knoxville
 Fire Response: KNOXVILLE FIRE DEPARTMENT
 Please contact the Knox County Fire Prevention Bureau at (865) 215-4660 if you have questions.

Other Information

Census Tract: 48
 Planning Sector: Northwest City
 Please contact Knoxville-Knox County Planning at (865) 215-2500 if you have questions.

Political Districts

Voting Precinct: 72W
 Voting Location: Crown College
 2307 W BEAVER CREEK DR
 TN State House: 16
 TN State Senate: 5
 County Commission: 7 Rhonda Lee
 (at large seat 10) Larsen Jay
 (at large seat 11) Kim Frazier
 City Council: 3 Seema Singh
 (at large seat A) Lynne Fugate
 (at large seat B) Debbie Helsley
 (at large seat C) Amelia Parker
 School Board: 7 Steve Triplett
 Please contact Knox County Election Commission at (865) 215-2480 if you have questions.

School Zones

Elementary: POWELL ELEMENTARY
 Intermediate:
 Middle: POWELL MIDDLE
 High: POWELL HIGH

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CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT
AFFIDAVIT

1. I/we Todd Ianniello as Auth. Rep. of Applicant hereby solemnly swear or affirm that each statement in this application is true and correct and understand that if any statement contained herein is false, the permit issued is automatically forfeited and voided. Furthermore, that in the event of forfeiture I/we shall not be eligible to receive another permit for a period of ten (10) years pursuant to Tennessee Code Annotated § 57-5-105(d).
2. I/we understand that all applicants are charged with the responsibility of knowing the local and state beer laws. I/we are aware that the penalty for violating state or local beer laws can include revocation or suspension of the permit and/or the imposition of civil penalties up to ONE THOUSAND FIVE HUNDRED 00/100 DOLLARS (\$1,500.00) PER OFFENSE.
3. I/we understand that if the business allows illegal gambling on the premises that the beer permit will be subject to revocation.
4. I/we understand that a requirement of beer permit issuance is the permittee(s) and ON-SITE manager(s) who will supervise and/or sell and serve the beer at the establishment must complete alcohol education and training programs in accordance with City of Knoxville Code Section 4-60(c).
5. I/we understand that by submitting this application, a background investigation shall be conducted on the applicant(s) and on all ON-SITE managers who will be selling beer at the permitted establishment. It is further understood that any and all documents related to that investigation shall become public record open for public inspection and reproduction pursuant to Tennessee Code Annotated § 10-7-503.
6. I/we understand that a requirement of maintaining good status standing with the Knoxville Beer Board, is that I/we must notify the City of Knoxville Business Tax Office each time there is a change in the on-site manager responsible for selling the beer.
7. I/we hereby release, absolve and hold harmless, the City of Knoxville, the Knoxville Beer Board, the Knoxville Police Department, its employees, agents and representatives from any and all liability of whatever type for any damages, causes of actions, personal property injuries which may result as a consequence of my application for a beer permit, background investigation, release of documents or any other matters related to my application. I/we hereby waive all possible liability of the City of Knoxville, Knoxville Beer Board, Knoxville Police Department, its employees, agents and representative as stated above.
8. I/we agree that the hiring of an employee who has been convicted within the past ten (10) years of any law relating to the sale, possession, manufacture or transportation of intoxicating beverages, including beer, as defined by City of Knoxville Code Section 4-37 or the hiring of an employee who has been convicted of any felony or crime involving moral turpitude within the past ten (10) years will be cause for possible revocation of the beer permit.
9. I/we understand if any information given in the application subsequently changes, I/we will immediately notify the Knoxville Beer Board c/o Business Tax Office.
10. I/we understand that if the business closes down, relocates, or there is ANY change in the ownership of the business, the permit will be surrendered to the Business Tax office within 15 days of said change for appropriate action.
11. I/we assume full responsibility for the permit and will be accountable for full compliance with the laws of Knoxville and the State of Tennessee in the sale of beer.
12. I/we have read the foregoing release. I/we fully understand its provisions, and voluntarily consent to abide by its requirements.
13. I/we acknowledge and understand that the fees paid for the beer permit application process are non-refundable.
14. The undersigned is the applicant or the bona fide and qualified agent/representative of the corporate applicant.

By: _____

Applicant Signature or Agent/Representative

Todd Ianniello as Auth. Rep. of Applicant

Date: 3-27-25

Co-Applicant Signature

Date: _____

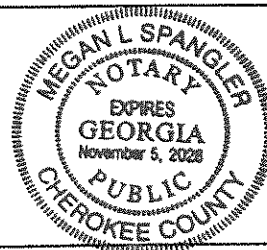
Co-Applicant Signature

Date: _____

Sworn to and subscribed before me this 27th day of March, 2025.

Notary Public: _____

My Commission Expires: Nov. 5th 2028



CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT
OWNER/MANAGER APPLICATION

☒ New Application ☐ Manager Change or Addition

10. Do you understand both the state laws and the local laws regulating the sale and distribution of beer in the City of Knoxville?
☒ Yes ☐ No
11. Do you understand that allowing illegal gambling on the premises will subject the permit to revocation?
☒ Yes ☐ No

AFFIDAVIT

I hereby solemnly swear or affirm that each statement in this application is true and correct and agree that if my statement is false, the permit issued may be revoked by the Beer Board, upon notice and hearing, and that the burden is on the permittee to prove the correctness of all the statements in this application.

I understand that this application is subject to the Tennessee Public Records Act and shall be open for inspection and reproduction by any citizen. Tennessee Code Annotated §10-7-503.

Announced 9/10/1990.
I, Todd Tarnieko, understand that by submitting this application, a background investigation shall be conducted and any and all documents related to my investigation shall become public records.

I, Todd Tarrick, hereby release, absolve and hold harmless, the City of Knoxville, the Knoxville Beer Board, the Knoxville Police Department, its employees, agents and representatives, from any and all liability of whatever type for any damages, causes of actions, personal or property injuries which may result as a consequence of my application for a beer permit, background investigation, release of documents or any other matters related to employees agents and representatives as stated above.

I have read and understand the foregoing Release and understand its provisions and voluntarily consent to abide by its requirements.

Signature of Applicant Individually as to 8% Owner and as Auth. Rep of Owner of 92%

Sworn to and subscribed before me this 27th day of March, 20 25

Notary Public: MSR

My Commission Expires: Nov. 5th, 2028

Date: 5-27-25



CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT
OWNER/MANAGER APPLICATION

Reason for Application:

☒ New Application

☐ Manager Change or Addition

1. Name Corey Swords ☐ Owner--Percentage of Ownership _____ % ☒ Manager
2. Home Address 8715 HOPEMONT WAY APT# 434 City KNOXVILLE State TN Zip 37923
3. Home Phone (229) 500-0851 Cellular Phone (229) 500-0851 Date of Birth 09, 20, 1990
4. Driver's License # _____ State TN Social Security # _____
5. Local Business Name METRO DINEK
6. Local Business Address/ZIP 6546 CLINTON HWY Business Phone: (865) 312 6216
7. Have you ever been convicted of any violation of liquor and/or beer laws, felonies, or any crime involving moral turpitude, within the last ten years, or do you have any charges **currently pending**? ☐ Yes ☒ No
If yes, give particulars of each charge, including city, county, state: court and date: _____
8. Have you ever had a beer permit revoked, suspended, or denied? ☐ Yes ☒ No
If yes, explain: _____
9. Have you ever been convicted of any misdemeanors (Speeding, DUI, Simple Assault, etc.) within the last ten (10) years or have any charges currently pending? ☒ Yes* ☐ No
*If yes, give particulars of each charge, including city, county, state: court and date: DUI - 2015 - CUMMINGS, G
SPEEDING - MARIETTA, GA DISP 03-14-2018
10. Do you understand both the state laws and the local laws regulating the sale and distribution of beer in the City of Knoxville? ☒ Yes ☐ No
11. Do you understand that **allowing illegal gambling** on the premises will subject the permit to revocation? ☒ Yes ☐ No

AFFIDAVIT

I hereby solemnly swear or affirm that each statement in this application is true and correct and agree that if my statement is false, the permit issued may be revoked by the Beer Board, upon notice and hearing, and that the burden is on the permittee to prove the correctness of all the statements in this application.

I understand that this application is subject to the Tennessee Public Records Act and shall be open for inspection and reproduction by any citizen. Tennessee Code Annotated §10-7-503.

I, COREY SWORDS, understand that by submitting this application, a background investigation shall be conducted and any and all documents related to my investigation shall become public records.

I, COREY SWORDS, hereby release, absolve and hold harmless, the City of Knoxville, the Knoxville Beer Board, the Knoxville Police Department, its employees, agents and representatives, from any and all liability of whatever type for any damages, causes of actions, personal or property injuries which may result as a consequence of my application for a beer permit, background investigation, release of documents or any other matters related to employees, agents and representatives as stated above.

I have read and understand the foregoing Release and understand its provisions and voluntarily consent to abide by its requirements.

Signature of Applicant

Date:

03-31-2025

Sworn to and subscribed before me this 31 day of MARCH, 2025.

Notary Public:

Jagriti

My Commission Expires: 11/22/2028



**Department
of
Finance**

CITY OF KNOXVILLE, TENNESSEE
Business License

**Business
Tax
Division**

Business Name and Location:
METRO DINER
6546 CLINTON HWY



Mailing Address:

METRO DINER
c/o MD TENNESSEE LLC
1511 N WEST SHORE BLVD
STE 750
TAMPA, FL 33607

Account #	66998
Classification	2
License/Receipt #	279784
Issue Date	03/31/2025
Expiration Date	05/15/2026

Mark B.

Collection Officer

- FOLD -

Must be posted in a conspicuous place

- FOLD -

Business Tax Receipt

*Final Returns MUST be filed within 15
days of close of Business.*

Retail	0.00
Wholesale	0.00
Business Tax	0.00
Less Credits	0.00
Sub Total	0.00
Penalty	0.00
Interest	0.00
SubTotal	0.00

Min. Bus. Tax	15.00
Penalty	0.00
Interest	0.00
Coll. & Rec. Fees	0.00
SubTotal	15.00
Total Amount	15.00
Total Payments	15.00
Balance Due	0.00

Lic_New_App

City Revenue Office - P.O. Box 1028 - Knoxville, Tennessee 37901 - (865)215-2083 - (865)215-2621 (fax)



STATE OF TENNESSEE
DEPARTMENT OF REVENUE

Certificate of Registration

March 14, 2025

METRO DINER KNOXVILLE
1511 N WEST SHORE BLVD STE 750
TAMPA FL 33607-4563

Letter ID: L1433070784
Account ID: 1001445188-SLC
Account Type: Sales and Use Tax

The above named taxpayer has filed an application for sales and use tax registration for the place of business at the below referenced location address. The Tennessee Department of Revenue issued this Certificate of Registration in accordance with Tenn. Code Ann. §§ 67-6-601 and 67-6-602. The Certificate of Registration must be publicly displayed at the location address for which it is issued. The tax account number and location number on this certificate are used by the Department to identify your account and must be shown on all correspondence and reports. The certificate is not assignable and is valid only for the above referenced taxpayer and for transactions of business for this registration. **In accordance with Tenn Code Ann. § 67-6-607, it is a Class C misdemeanor for any person to misuse a Certificate of Registration for the purpose of obtaining taxable property without the payment of sales or use tax when it is due. Such wrongful use is grounds for the Commissioner to revoke the taxpayer's Certificate of Registration.**

Tax Returns

All sales and use tax returns must be filed and associated tax payments made electronically to the Department. Taxpayers may do this at <https://tntap.tn.gov/eservices/>. Taxpayers should file the sales and use tax return according to their filing frequency on the 20th day of the month following the reporting period. If your business opens after the 20th of the month, you may report sales made during the remaining days of the month with the next reporting period. In order to avoid penalty and interest charges, all returns must be filed and all associated tax payments must be made on or before the due date for the reporting period. Taxpayers should always file a return for their business, even if they do not make any sales during a reporting period.

Detach here and display in public area



Tennessee Department of Revenue
Certificate of Registration
Sales and Use Tax

METRO DINER KNOXVILLE
6544 CLINTON HWY
KNOXVILLE TN 37912-1114

Effective Date: June 9, 2025
Account No.: 1001445188-SLC
Location No.: 1001832448
Filing Status: Monthly

David Gerregano
Commissioner of Revenue



Tre Hargett
Secretary of State

**Division of Business Services
Department of State**

State of Tennessee
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

NORMA DEGUENTHER
NORMA
1511 N WEST SHORE BLVD. #750
TAMPA, FL 33607

December 18, 2018

Request Type: Certificate of Existence/Authorization
Request #: 0299975

Issuance Date: 12/18/2018
Copies Requested: 1

Document Receipt

Receipt #: 004421587

Filing Fee: \$20.00

Payment-Credit Card - State Payment Center - CC #: 3746210792

\$20.00

Regarding: MD Tennessee, LLC
Filing Type: Limited Liability Company - Foreign
Formation/Qualification Date: 06/07/2018
Status: Active
Duration Term: Perpetual

Control #: 967698
Date Formed: 09/25/2017
Formation Locale: FLORIDA
Inactive Date:

CERTIFICATE OF AUTHORIZATION

I, Tre Hargett, Secretary of State of the State of Tennessee, do hereby certify that effective as of the issuance date noted above

MD Tennessee, LLC

- * is a Limited Liability Company formed in the jurisdiction set forth above and is authorized to transact business in this State;
- * has paid all fees, interest, taxes and penalties owed to this State (as reflected in the records of the Secretary of State and the Department of Revenue) which affect the existence/authorization of the business;
- * has appointed a registered agent and registered office in this State;
- * has not filed an Application for Certificate of Withdrawal.

Tre Hargett
Secretary of State

Processed By: Cert Web User

Verification #: 031096221



Alcohol Awareness Training

All Team Members who will be serving alcohol will be required to complete Alcohol Awareness Training before serving alcohol to our Guests. Full compliance of these standards and guidelines is expected, as failure to do so will result in termination.

Metro Diner is excited about this new offering for our Guests, but knows that Responsible Vending is always our top priority!

***** This document must be retained in each Team Member's folder to show compliance with State regulations! *****

Beer & Wine Service

We will be offering selected beers and wines at your Diner! While this means increased sales & tips for you, it is imperative that you protect Metro Diner and our Guests in the process. Here are the most important rules that must be followed without exception:

- 1. Ask for valid identification from any person who attempts to purchase alcohol and appears to be under 40 years of age.**
 - *Most people will take this as a compliment so don't shy away from it!*
- 2. Do not serve alcohol to any person under 21 years of age or any person who is visibly intoxicated.**
 - *It is not worth your job to serve alcohol to anyone who cannot present a valid ID or someone you know is underage. This is most common when servers decide to serve their underage friends – beware it will result in immediate termination.*
- 3. Notify your Manager on Duty if a Guest is showing visible signs of intoxication.**
 - *Examples are listed on the following page.*
- 4. Measure and serve all alcohol according to Metro Diner policy.**
 - *Do not over pour in an effort to make more money – Managers will be very focused on serving size specifications.*
- 5. Understand that your involvement in any violation of the State's Beverage Laws and/or illegal activity will be grounds for immediate dismissal. If you witness or suspect any such unlawful activity, you must notify your Manager immediately.**



50 Signs of Intoxication

1. Loud speech
2. Bravado, boasting
3. Overly animated or entertaining
4. Boisterous
5. Overly friendly to other Guests and employees
6. Drinking alone
7. Drinking too fast
8. Ordering multiple drinks at once
9. Careless with money
10. Urging others to have drinks
11. Annoying other Guests or servers
12. Complaining about drink prices
13. Complaining about drink strength or preparation
14. Argumentative
15. Aggressive or belligerent
16. Obnoxious or mean
17. Making inappropriate comments about others
18. Crude behavior
19. Inappropriate sexual advances
20. Foul language
21. Making irrational statements
22. Depressed or sullen
23. Crying or moody
24. Radical changes in behavior
25. Speaking loudly, then quietly
26. Drowsy
27. Bloodshot, glassy eyes
28. Slurred speech
29. Difficulty remembering
30. Slow response to questions
31. Spilling drinks
32. Rambling conversation, loss of train of thought
33. Trouble making change
34. Difficulty handling money, picking up change
35. Lack of focus or eye contact
36. Difficulty lighting a cigarette
37. Lighting more than one cigarette at a time
38. Letting a cigarette burn without smoking
39. Clumsy, uncoordinated
40. Difficulty standing up
41. Unusual gait
42. Stumbling
43. Bumping into things
44. Swaying, staggering
45. Unable to sit straight in a chair or on a bar stool
46. Can't find mouth with glass
47. Falling down
48. Mussed hair
49. Disheveled clothing
50. Falling asleep



SafeStaff Responsible Beverage Alcohol Service Test

1. When a person drinks alcohol, his or her coordination and judgement can become impaired because alcohol affects the:
 - A. eyes
 - B. muscles
 - C. heart
 - D. brain
2. Blood alcohol content or concentration (BAC) is the amount of:
 - A. alcohol a person has consumed
 - B. alcohol in the stomach
 - C. alcohol in the bloodstream
 - D. the density of blood in the bloodstream
3. What effect does food have on how the body breaks down alcohol?
 - A. It speeds up the liver's ability to break down alcohol
 - B. It helps the stomach break down alcohol
 - C. It keeps some alcohol in the stomach longer, giving the liver more time to break down the alcohol in the liver
 - D. It carries the alcohol through the stomach – not allowing the alcohol to enter the bloodstream.
4. A 12-oz. beer contains:
 - A. twelve ounces of pure alcohol
 - B. six ounces of pure alcohol
 - C. one ounce of pure alcohol
 - D. one-half ounce of pure alcohol
5. The first change in behavior you may observe in a Guest who is drinking alcohol is:
 - A. impaired judgement
 - B. relaxed inhibitions
 - C. slowed reaction time
 - D. impaired motor coordination
6. If a Guest has four drinks between 7:00 and 8:00pm, how many drinks are backed up in the Guest's bloodstream at 8:01pm?
 - A. one drink
 - B. two drinks
 - C. three drinks
 - D. four drinks
7. Which of the following drinks has twice as much alcohol as the others?
 - A. a 24-oz. glass of beer
 - B. a 4-oz. glass of wine
 - C. a drink made with 1 ½-oz of 80-proof liquor
 - D. a drink made with 1-oz of 100-proof liquor
8. The legal level of intoxication or blood alcohol content (BAC) for operation of a motor vehicle in your state is:
 - A. 0.05
 - B. 0.08
 - C. 0.10
 - D. 0.12
9. Tolerance is the ability to endure the effects of alcohol:
 - A. while taking medication
 - B. without becoming intoxicated
 - C. without showing the usual symptoms
 - D. while eating a high-protein meal
10. Reasonable Care is:
 - A. often called negligence
 - B. the care expected in a particular set of circumstances
 - C. the same thing as actual knowledge
 - D. the same things as third-party liability



11. Failure to exercise Reasonable Care, resulting in injury, is called:
- A. constructive knowledge
 - B. negligence
 - C. due diligence
 - D. dram shop law
12. It is not illegal to serve alcohol to:
- A. an intoxicated Guest
 - B. a pregnant woman
 - C. a minor who works at the establishment
 - D. a known habitual drunk
13. The legal drinking age is:
- A. 18
 - B. 19
 - C. 20
 - D. 21
14. What type of food is best for slowing the absorption of alcohol into the bloodstream?
- A. sugary food
 - B. high fiber food
 - C. high protein food
 - D. carbohydrates
15. Which of the following is not a valid form of ID?
- A. Birth Certificate
 - B. Military ID
 - C. State-issued Driver's license
 - D. Passport
16. A server should always check the ID of anyone who wants to:
- A. order food
 - B. appears nervous
 - C. appears to be under the age of 40
 - D. appears suspicious
17. When you or your Manager are discontinuing alcohol service
- A. tell the Guest he or she is drunk
 - B. ignore the Guest until he or she leaves
 - C. ask the Guest to leave
 - D. be polite but firm and explain your company policy for service
18. Disregarding any of the guidelines you have been notified of in this document could result in:
- A. termination
 - B. potential fines
 - C. both A & B
 - D. none of the above

Answer Key

1 – D	10 – B
2 – C	11 – B
3 – C	12 – B
4 – D	13 – D
5 – B	14 – C
6 – C	15 – A
7 – A	16 – C
8 – B	17 – D
9 – C	18 – C



Responsible Alcohol Vending
Team Member Questionnaire & Acknowledgement

Full Name (first middle last): _____

Date of Birth: _____

Job Title: _____

Have you ever been convicted of a felony or beverage law violation in any state? Yes
No

If Yes, please give details: _____

The information above is true and correct. I understand the falsification of any of the above information is grounds for termination.

Team Member's Signature

Date

Team Member Policy Acknowledgement

- I will ask for valid identification from any person who attempts to purchase alcohol and appears to be under 40 years of age.
- I will not serve alcohol to any person under 21 years of age or to any person who is visibly intoxicated.
- I will notify my supervisor if a Guest is showing visible signs of intoxication.
- I will measure and serve all alcohol according to house policy.
- I understand that my involvement in any violation of the State Beverage Laws and/or illegal drug activity will be grounds for my immediate dismissal. If I witness or suspect any such unlawful activity, I will notify my supervisor immediately.
- I have read this Team Member policy acknowledgement, I agree to follow these policies, and I understand that it is company policy to terminate any Team Member who violates these policies.

Team Member's Signature

Date

Manager's Signature

Date

metro –diner–

Alcohol Sales Training

Your Diner offers a selection of Beer, Wine, Champagne (Mimosas), and Sangria for our Guests! There are two parts of Training you will need to complete to be prepared.

- **Step 1: complete Alcohol Awareness Training**
- **Step 2: complete Alcohol Sales Training (this document)**

Educating our Guests on these new selections is critical to taking advantage of the opportunity to increase your sales and the sales of your Diner. Our first step is to make them aware of the offering during our Greeting. This should be done with every table as follows:

The Greeting

Add this language to your Suggestive Selling of Beverages at every table...

- **Open-11am Daily:**
 - "Would you like to start with a Mimosa, or coffee and Orange Juice?"
- **11am-Close Daily:**
 - "Would you like to start with a Beer or Sangria? We also have tea & coke products."

The Product

The selection of beers, wines, champagne & cocktails may change over time but here are the basics:

- **Beers** by the can/bottle – selection varies
- **Red Wine** – 6oz pour
- **White Wine** – 6oz pour
- **Champagne** by the Split & Full Bottle
- **Mimosa** – made to order with champagne & Orange Juice (or any other juice upon request)
 - (recipe: 6oz champagne, 2oz juice – OJ, cran, pineapple, etc.)
- **Bloody Mary** – made to order with a celery stalk/lemon wedge garnish
 - (recipe: ice, 3oz Wine based Vodka, 5oz Zing-Zang mix, celery stalk, lemon wedge)
- **Sangria** – red or white sangria served over ice using premade sangria mix
 - (recipe: ice, 6oz Sangria mix, pineapple wedge)

The glassware you will need to be familiar with is as follows:

Beer Glass –

- When your Guest orders beer, you will ask them if they would like a glass.
“Perfect, would you like a cold Beer Glass?”
- You will open the beer in the Server Station, and walk to the table with the chilled empty glass on side. The beer glasses will be stored in the Server reach-in cooler. Proper rotation will ensure they are cold.
- Set the bottle/can on the table with the cold Beer Glass next to it.
- Bloody Mary’s are also served in a Beer Glass. The recipe can also be found on Fusion Prep!

Wine Glass –

- When your Guest orders Red Wine, White Wine, Champagne or a Mimosa it will automatically be served in a Wine Glass. It is a 6oz. pour of alcohol in a 10.5oz glass.
- Important to serve the proper amount! Do not under pour or over pour! There is a small juice cup in the Server Station marked at 6oz as a visual guide.
- You will fill the Wine Glass with Red Wine, White Wine or Champagne to the proper level by:
 - (a) pouring the Wine directly from the box at the Server Station or
 - (b) opening the Champagne Split or Full Bottle and pouring it at the Server Station
- If Mimosa, in the Server Station you will add 2oz of Orange Juice to the 6oz. of Champagne.
(There will be a Small Juice Cup available with a marked line to demonstrate the proper fill level of 2oz)
- During the week, use the Champagne splits to make Mimosas (to avoid waste).
On the weekends, use the Full Champagne Bottles to make Mimosas (for cost efficiency).
- The Wine or Champagne drink are delivered to the Guest in the Glass – not poured table side.
- If the table orders a Full Champagne Bottle, open the bottle in the Server Station and deliver it to the table with the appropriate number of empty Wine Glasses. Everyone with a glass must be ID’d. The Guests will then pour their own Champagne from the bottle. If they would like to make Mimosas, sell them a Large Juice which they can add to their own Champagne.
- The Wine Glasses must be properly washed and dried before serving to ensure water marks are not present! This is critical to showing our Guests we follow industry standards for alcohol service! Spotty glasses are a bad sign. Please be very aware and wipe them with a dry napkin when necessary.
- If you have Champagne Glasses in your Diner, please do not use them, for consistency.
- Champagne can be served alone or as a Mimosa (with OJ). If the Guest wants to substitute another juice like Cranberry, the “YES!” Service answer is YES!

The Service Standards

A few Service Standards for Alcohol...

- Never wait until the beverage is almost done before offering the next. You should ask the question when the beverage is ½ full to give you time to prepare the next one. Ideally, they never have an empty glass without a backup. This is a sign of good service.
- Always pre-bus empty glassware. Do not leave the old glass on the table.
- When they order a second drink, you will always bring it in/with a new glass.
- Never reach to remove a glass that has anything left in it. They will empty it or let you know you can take it away.

- *To increase your sales, always try to sell the second round before the food arrives. Once they have their entrees, it can be harder to sell the second beverage.*
- *Check audits: not ringing up a drink will be grounds for immediate termination. DO NOT consider giving away alcohol to increase your tips – it will cost your job and Managers will be on the look-out.*

Sign Off

(retain this page only for Team Member's file)

This completes Alcohol Sales Training. By signing below, you agree that you have been properly trained on Metro Diner's Service Standards for Alcohol.

By signing below, you also understand that alcohol is completely off limits for Team Members to purchase unless they are visiting on their time off as a Guest.

You agree that anyone and everyone who appears to be under 40 years of age will be asked to present valid ID. If they are not 21 years of age, or do not have valid ID, they will under no circumstances be served, even if you know them personally.

You understand that failure to ring in alcoholic beverages will result in termination.

You understand that any violation of these standards will result in Termination.

Team Member's Signature

Date

Manager's Signature

Date



Plans Review & Inspections Division

March 27, 2025

MD Tennessee, LLC
1511 N. West Shore Blvd.
Suite 750
Tampa, FL 33607

RE: ZONING LETTER – 6546 Clinton Hwy. – Parcel ID # 067 279

To whom it may concern:

The KGIS zoning map shows this property is currently zoned C-H-2 (Highway Commercial Zoning District). A current zoning map is enclosed for your reference.

The proposed use of "Eating and Drinking Establishment" (restaurant/bar) is a permitted use in the C-H-2 zoning district.

To the best of my knowledge, the information provided in this letter is correct; however, if more in-depth research is necessary, our records are available for public viewing.

This zoning letter only confirms the zoning district and permitted use(s) at the above-referenced property. No approval is given, or inferred, for a change of use or change of tenant. Any new tenant is required to apply for all permits associated with obtaining a Certificate of Occupancy. Please contact me if you have additional questions.

Sincerely,

Megan Silbaugh

Megan Silbaugh
Zoning Examiner
msilbaugh@knoxvilletn.gov
865-215-4473