

CITY OF KNOXVILLE BEER PERMIT

APPLICATION CHECKLIST | DISTRICT: 2

Business Name: Chuck E. Cheese Account Number: 66182

Business Address: 8225 Kingston Pike 37919

Agenda Date: 1, 21, 25 CLT Number: 120IA006

TASK	COMMENTS
New Application:	Received 12/30/24
Permit Fee Paid	✓ (New Application \$250.00)
Publication Fee Paid:	✓ (\$50.00)
Records Check Completed	✓
Current City Business License:	Expiration Date: <u>5 / 15 / 25</u>
Copy of Certificate of Registration for Tennessee Sales Tax	✓
Copy of Corporate Charter; LLC; ETC.	✓
Notice of Application to Knox County Health Dept. (215-5200)	Sent: <u> </u> / <u> </u> / <u> </u> Received: <u>1 / 21 / 25</u> Approved: <input checked="" type="checkbox"/> Pending: <input type="checkbox"/>
Notice of Application to Building Inspections (215-3669)	Sent: <u> </u> / <u> </u> / <u> </u> Received: <u> </u> / <u> </u> / <u> </u> Approved: <input type="checkbox"/> Pending: <input type="checkbox"/>
Notice of Application to Fire Prevention Bureau (633-0400)	Sent: <u> </u> / <u> </u> / <u> </u> Received: <u> </u> / <u> </u> / <u> </u> Approved: <input type="checkbox"/> Pending: <input type="checkbox"/>
Request distances measured by Engineering Dept. (215-6132)	Sent: <u> </u> / <u> </u> / <u> </u> Received: <u> </u> / <u> </u> / <u> </u> Approved <input type="checkbox"/> Pending <input type="checkbox"/> Location needs add'l research?
Plan for Server Compliance	✓
KAST Program completed	✓
Previous Business at this location:	<u>Chuck E Cheese (#30170); Inactive 12/30/24</u>

CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT

It is the applicant's responsibility to provide complete and accurate information. The Beer Board could deny or delay action on the application if any information is not accurate.

I / we hereby make application for a permit to sell, store, or distribute beer or other beverages authorized to be sold, stored or distributed under the provisions of the City of Knoxville alcoholic beverages ordinance Chapter 4 and base my application upon the answers to the following questions:

1. Reason for Application: New Business New Ownership Name Change Other _____

2. Name of Business Owner(s): CEC Entertainment, LLC

3. Is Owner a: Corporation General Partnership Limited Partnership LLC Sole Proprietorship
 Other _____

4. Under what name will the business operate: Chuck E Cheese

5. Business Address: 8225 Kingston Pike, Knoxville, TN Zip 37919 Phone (865) 254-7395

6. Property Owner's Name: Regal Aquisitions, LLC Phone 865-693-3300

7. Type of business you will operate: Limited-Service Restaurant & Children's Amusement Center

8. List names of **all** general partners and owners and **designate PERCENTAGE of ownership**. (Use additional paper if necessary.) Each person owning 5% or more of the business must complete an owner/manager application (attached) and submit to a city of Knoxville Police Department background check. If ownership is a corporation, please indicate whether the corporation is privately held or publicly traded. If privately held, each person owning 5% or more of the corporation must complete an owner/manager application and submit to a city of Knoxville Police Department background check.

CEC Entertainment, LLC (privately-held) is 100% owned by CEC Entertainment Holdings, LLC (privately-held). There are no individuals/officers of CEC Entertainment, LLC w/ ownership. The officers of CEC Entertainment Holdings, LLC have ~~0% ownership~~

9. List the name(s) of managers or others on-site responsible for operations. Any change in management **must** be reported to the Business Tax Office. A new manager is subject to a background check and applicable fees. Each individual listed must complete an owner/manager application and submit to a City of Knoxville Police Department background check.

Sydney Faulkenberry, Sr. Assistant Manager

10. List machines currently in use or planned for use on premises and **owner** of machines (cigarette, pinball, jukebox, etc.)

Attachment: Amusement game machine list

11. Type of permit requested:

Off Premise On/Off Premise Caterer Manufacturer/Distributor Self-Serve

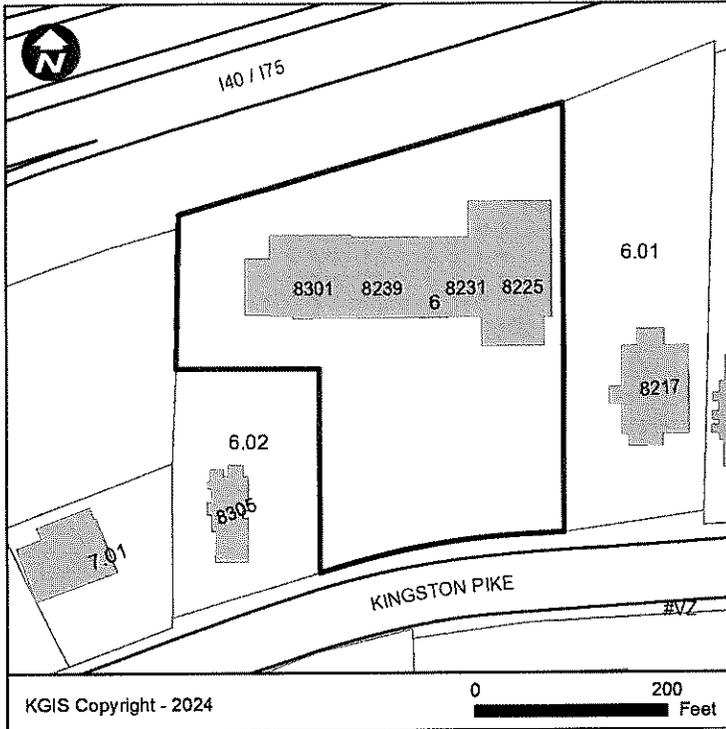
Active machines list

Site: - All Selected -

Period: From Sunday, 16-Jun-2024 06:00 AM To Monday, 17-Jun-2024 06:00 AM

Site name	Sitecode	Machine name	MACAddress	MachineTag	
CEC-Knoxville, TN	55	ALLEY CLASSIC P1	00:1e:c0:46:6c:62	9150631	1
CEC-Knoxville, TN	55	ALLEY CLASSIC P2	24:62:ab:15:33:27	9150632	1
CEC-Knoxville, TN	55	ALLEY CLASSIC P3	00:1e:c0:44:d9:d4	9150633	1
CEC-Knoxville, TN	55	ALLEY CLASSIC P4	00:06:66:3d:b2:59	9150634	1
CEC-Knoxville, TN	55	ANGEL CAROUSEL UNIS	00:06:66:3D:AB:AB	9150639	1
CEC-Knoxville, TN	55	BARREL OF MONKEYS	00:06:66:3d:ac:29	9161783	1
CEC-Knoxville, TN	55	BIG BASS LIL PRO	00:06:66:3d:8d:85	9181512	1
CEC-Knoxville, TN	55	BIG WIN	00:1E:C0:44:F4:8B	9131861	1
CEC-Knoxville, TN	55	BIRTHDAY PARTY P1	24:62:ab:15:2f:a3	9181614	1
CEC-Knoxville, TN	55	BOP 2 WIN	00:1E:C0:44:DA:68	9169479	1
CEC-Knoxville, TN	55	Bug Cruncher P1	00:06:66:3D:B6:72	9182985	1
CEC-Knoxville, TN	55	BUG CRUNCHER P2	00:1E:C0:45:4d:e7		1
CEC-Knoxville, TN	55	CAMPER VAN	00:06:66:3d:86:02	9178488	1
CEC-Knoxville, TN	55	CEC BABY AIR HOCKEY	BC:DD:C2:9E:FF:22	9178487	1
CEC-Knoxville, TN	55	CEC PHOTO BOOTH P1	00:06:66:3D:AB:9B	9161724	1
CEC-Knoxville, TN	55	cec color photo ride-CEC PHOTO RIDE	00:1E:c0:44:f9:07	9178486	1
CEC-Knoxville, TN	55	CEC SKETCHBOOK P1	00:06:66:3D:b2:56	9047505	1
CEC-Knoxville, TN	55	CHAMELEON PARADIZE SINGLE	00:06:66:3d:85:B6	9150641	1
CEC-Knoxville, TN	55	CHEEKY MONKEY FOOTBALL-CHEEKY MONKEY FOOTBALL	00:06:66:3D:B6:36	9150752	1
CEC-Knoxville, TN	55	CLIFFORD	bc:dd:c2:9e:fc:0a	9131950	1
CEC-Knoxville, TN	55	CRAZY TYPHOON	00:1E:C0:44:DE:E2	9150753	1
CEC-Knoxville, TN	55	CROSSY ROADS P1	00:06:66:3c:a3:bc	9181236	1
CEC-Knoxville, TN	55	CRUIS'N BLAST P1	BC:DD:C2:9E:FD:2C	9178489	1
CEC-Knoxville, TN	55	CRUIS'N BLAST P2	BC:DD:C2:9E:FA:ED	9178490	1
CEC-Knoxville, TN	55	DEAD HEAT P1	00:06:66:3D:61:8A	9150643	1
CEC-Knoxville, TN	55	DEAD HEAT P2	00:06:66:3D:B6:8E	9150644	1
CEC-Knoxville, TN	55	DEADSTORM PIRATES	00:1E:C0:44:F8:D8	9150645	1
CEC-Knoxville, TN	55	Despicable Me Jelly Lab P1	DC:4F:22:5E:61:3B	9178491	1
CEC-Knoxville, TN	55	DUCKY SPLASH P1	bc:dd:c2:9f:03:bf	9150647	1
CEC-Knoxville, TN	55	FRUIT NINJA P1-FRUIT NINJA	00:06:66:3D:B2:8b	9150648	1
CEC-Knoxville, TN	55	FULL TILT	24:62:ab:15:3c:61	9182867	1
CEC-Knoxville, TN	55	FUN HOUSE	00:1E:C0:44:b2:bd	9150649	1
CEC-Knoxville, TN	55	GHOST HUNTER-GHOST HUNTER	00:06:66:3D:86:34	9113327	1
CEC-Knoxville, TN	55	GOAL LINE RUSH	00:1e:c0:45:98:ef	9181339	1
CEC-Knoxville, TN	55	H2OVERDRIVE P1	00:1E:C0:44:DA:23	9131866	1
CEC-Knoxville, TN	55	HALO FIRETEAM RAVEN P1	00:1e:c0:44:dc:1d	9180486	1
CEC-Knoxville, TN	55	HAMMER 2 P1	00:06:66:3d:58:eb	9131867	1

8225 KINGSTON PIKE - Property Map and Details Report



Property Information

Parcel ID:	120IA006
Location Address:	8301 KINGSTON PIKE
CLT Map:	120
Insert:	I
Group:	A
Condo Letter:	
Parcel:	6
Parcel Type:	NORMAL
District:	
Ward:	47
City Block:	46100
Subdivision:	PIER 1 IMPORTS
Rec. Acreage:	3.12
Calc. Acreage:	0
Recorded Plat:	20061109 - 0040322
Recorded Deed:	-
Deed Type:	
Deed Date:	

Address Information

Site Address: 8225 KINGSTON PIKE
KNOXVILLE - 37919

Address Type: BUSINESS

Site Name: CHUCK E CHEESE

Please contact Knoxville-Knox County Planning at (865) 215-2500 if you have questions.

Owner Information

REGAL ACQUISITIONS LLC
8200 KINGSTON PIKE
KNOXVILLE TN 37919

The owner information shown in this section does **not** necessarily reflect the person(s) responsible for Last Year's property taxes. Report any errors to the Knox County Property Assessor's office at (865) 215-2365.

Jurisdiction Information

County: KNOX COUNTY

City / Township: Knoxville

Fire Response: KNOXVILLE FIRE DEPARTMENT

Please contact the Knox County Fire Prevention Bureau at (865) 215-4640 if you have questions.

Other Information

Census Tract: 44.03

Planning Sector: West City

Please contact Knoxville-Knox County Planning at (865) 215-2500 if you have questions.

Political Districts

Voting Precinct: 68

Voting Location: Cedar Bluff Middle School
707 N CEDAR BLUFF RD

TN State House: 18

TN State Senate: 7

County Commission: 3
(at large seat 10) Gina Oster
(at large seat 11) Larsen Jay
Kim Frazier

City Council: 2
(at large seat A) Andrew Roberto
(at large seat B) Lynne Fugate
(at large seat C) Debbie Helsley
Amelia Parker

School Board: 3 Patricia Fontenot-Ridley

Please contact Knox County Election Commission at (865) 215-2480 if you have questions.

School Zones

Elementary: WEST HILLS
ELEMENTARY

Intermediate:

Middle: BEARDEN MIDDLE

High: BEARDEN HIGH

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CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT
OWNER/MANAGER APPLICATION

Reason for Application: New Application Manager Change or Addition

1. Name Sydney Faulkenberry Owner--**Percentage of Ownership** _____ % Manager
2. Home Address 10826 Flyway Lane City Knoxville State TN Zip 37934
3. Home Phone (865) 254-7395 Cellular Phone (865) 254-7395 Date of Birth 12 / 09 / 1995
4. Driver's License # _____ State TN Social Security # _____
5. Local Business Name Chuck E Cheese
6. Local Business Address/ZIP 8225 Kingston Pike, Knoxville, TN Business Phone: (865) 254-7395
7. Have you ever been convicted of any violation of liquor and/or beer laws, felonies, or any crime involving moral turpitude, within the last ten years, or do you have any charges **currently pending**? Yes No
 If yes, give particulars of each charge, including city, county, state: court and date: _____
8. Have you ever had a beer permit revoked, suspended, or denied? Yes No
 If yes, explain: _____
9. Have you ever been convicted of any misdemeanors (Speeding, DUI, Simple Assault, etc.) within the last ten (10) years or have any charges currently pending? Yes* No
 *If yes, give particulars of each charge, including city, county, state: court and date: _____
10. Do you understand both the state laws and the local laws regulating the sale and distribution of beer in the City of Knoxville? Yes No
11. Do you understand that **allowing illegal gambling** on the premises will subject the permit to revocation? Yes No

AFFIDAVIT

I hereby solemnly swear or affirm that each statement in this application is true and correct and agree that if my statement is false, the permit issued may be revoke by the Beer Board, upon notice and hearing, and that the burden is on the permittee to prove the correctness of all the statements in this application.

I understand that this application is subject to the Tennessee Public Records Act and shall be open for inspection and reproduction by any citizen. Tennessee Code Annotated §10-7-503.

I, Sydney Faulkenberry, understand that by submitting this application, a background investigation shall be conducted and any and all documents related to my investigation shall become public records.

I, Sydney Faulkenberry, hereby release, absolve and hold harmless, the City of Knoxville, the Knoxville Beer Board, the Knoxville Police Department, its employees, agents and representatives, from any and all liability of whatever type for any damages, causes of actions, personal or property injuries which may result as a consequence of my application for a beer permit, background investigation, release of documents or any other matters related to employee agents and representatives as stated above.

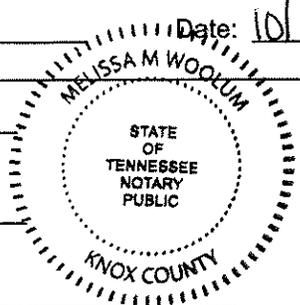
I have read and understand the foregoing Release and understand its provisions and voluntarily consent to abide by its requirements.

Sydney Faulkenberry Date: 10/28/24
 Signature of Applicant

Sworn to and subscribed before me this 28 day of October, 2024

Notary Public: *Melissa M Woolcum*

My Commission Expires: 10-31-2026



CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT
AFFIDAVIT

1. I/we Sydney Faulkenberry hereby solemnly swear or affirm that each statement in this application is true and correct and understand that if any statement contained herein is false, the permit issued is automatically forfeited and voided. Furthermore, that in the event of forfeiture I/we shall not be eligible to receive another permit for a period of ten (10) years pursuant to Tennessee Code Annotated § 57-5-105(d).
2. I/we understand that all applicants are charged with the responsibility of knowing the local and state beer laws. I/we are aware that the penalty for violating state or local beer laws can include revocation or suspension of the permit and/or the imposition of civil penalties up to ONE THOUSAND FIVE HUNDRED 00/100 DOLLARS (\$1,500.00) PER OFFENSE.
3. I/we understand that if the business allows illegal gambling on the premises that the beer permit will be subject to revocation.
4. I/we understand that a requirement of beer permit issuance is the permittee(s) and ON-SITE manager(s) who will supervise and/or sell and serve the beer at the establishment must complete alcohol education and training programs in accordance with City of Knoxville Code Section 4-60(c).
5. I/we understand that by submitting this application, a background investigation shall be conducted on the applicant(s) and on all ON-SITE managers who will be selling beer at the permitted establishment. It is further understood that any and all documents related to that investigation shall become public record open for public inspection and reproduction pursuant to Tennessee Code Annotated § 10-7-503.
6. I/we understand that a requirement of maintaining good status standing with the Knoxville Beer Board, is that I/we must notify the City of Knoxville Business Tax Office each time there is a change in the on-site manager responsible for selling the beer.
7. I/we hereby release, absolve and hold harmless, the City of Knoxville, the Knoxville Beer Board, the Knoxville Police Department, its employees, agents and representatives from any and all liability of whatever type for any damages, causes of actions, personal property injuries which may result as a consequence of my application for a beer permit, background investigation, release of documents or any other matters related to my application. I/we hereby waive all possible liability of the City of Knoxville, Knoxville Beer Board, Knoxville Police Department, its employees, agents and representative as stated above.
8. I/we agree that the hiring of an employee who has been convicted within the past ten (10) years of any law relating to the sale, possession, manufacture or transportation of intoxicating beverages, including beer, as defined by City of Knoxville Code Section 4-37 or the hiring of an employee who has been convicted of any felony or crime involving moral turpitude within the past ten (10) years will be cause for possible revocation of the beer permit.
9. I/we understand if any information given in the application subsequently changes, I/we will immediately notify the Knoxville Beer Board c/o Business Tax Office.
10. I/we understand that if the business closes down, relocates, or there is ANY change in the ownership of the business, the permit will be surrendered to the Business Tax office within 15 days of said change for appropriate action.
11. I/we assume full responsibility for the permit and will be accountable for full compliance with the laws of Knoxville and the State of Tennessee in the sale of beer.
12. I/we have read the foregoing release. I/we fully understand its provisions, and voluntarily consent to abide by its requirements.
13. I/we acknowledge and understand that the fees paid for the beer permit application process are non-refundable.
14. The undersigned is the applicant or the bona fide and qualified agent/representative of the corporate applicant.


Applicant Signature or Agent/Representative

Date: 10/28/24

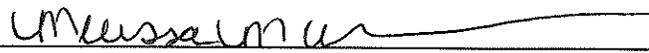
Co-Applicant Signature

Date: _____

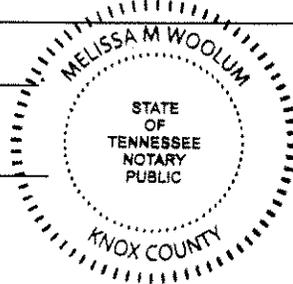
Co-Applicant Signature

Date: _____

Sworn to and subscribed before me this 28 day of October, 2024

Notary Public: 

My Commission Expires: 10-31-2026



CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT

Property Details

Property Address: 8225 Kingston Pike, Knoxville, TN 37919

Directions to business, including any landmarks:

Get off on exit 379A off of HWY 40, take left onto Kingston Pike - 1/4 milke on the left in shopping mall

Property Owner Information:

Name Regal Aquisitions, LLC

Phone 865-693-3300

Neighborhood Demographics

Provide the following locations nearest to the business. Provide ALL lines of information requested. You may want to drive or walk the area around the business location to determine which facilities are closest. You will be held accountable for the information provided.

*****Must be filled in completely – No Exceptions*****

School / Day Care:

Name Bearden High School

Address 8352 Kingston Pike, Knoxville, TN 37919

Funeral Home:

Name Weaver Funeral Home

Address 5815 Western Ave, Knoxville, TN 37921

Hospital:

Name Turkey Creek Medical Center

Address 10820 Parkside Dr., Knoxville 37934

CITY OF KNOXVILLE
APPLICATION FOR BEER PERMIT

Notice of Actions Contact

Pursuant to City of Knoxville Code Section 4-67, the City requires the applicant to designate an individual ***residing within Knox County*** to receive notice of actions of the City or the Beer Board and to accept service of process. Please provide the name of the individual, their position with the applicant (owner, manager, etc.) and their address (may be business location). Note that the applicant is required to notify the City in accordance with Section 4-67 if there is any change in this information. In addition to a local address, please provide an address to which certified mail may be sent.

BEER PERMIT APPLICATION:

Business Name: Chuck E Cheese

Business Location: 8225 Kingston Pike, Knoxville, TN 37919

PERSON RESPONSIBLE TO RECEIVE SERVICE OF PROCESS:

Name: Sydney Faulkenberry

Position: Sr. Assistant Manager Phone (865) 254-7395

Address: 8225 Kingston Pike,

City, State, Zip: Knoxville, TN 37919

CERTIFIED MAILING ADDRESS:

Name: CEC Entertainment, LLC

Address: Attn: Licensing Dept., 1707 Market Place Blvd, Suite 200

City, State, Zip: Irving, TX 75063

**Department
of
Finance**

CITY OF KNOXVILLE, TENNESSEE
Business License

**Business
Tax
Division**

Business Name and Location:
CHUCK E CHEESE
8225 KINGSTON PIKE



Mailing Address:

CHUCK E CHEESE
c/o CEC ENTERTAINMENT LLC
1707 MARKET PLACE BLVD
STE 200
IRVING, TX 75063

Account #	66182
Classification	2
License/Receipt #	276025
Issue Date	08/07/2024
Expiration Date	05/15/2025

Mark B.

Collection Officer

- FOLD -

Must be posted in a conspicuous place

- FOLD -

Business Tax Receipt

*Final Returns MUST be filed within 15
days of close of Business.*

Retail	0.00
Wholesale	0.00
Business Tax	0.00
Less Credits	0.00
Sub Total	0.00
Penalty	0.00
Interest	0.00
SubTotal	0.00

Min. Bus. Tax	15.00
Penalty	7.58
Interest	0.00
Coll. & Rec. Fees	0.00
SubTotal	22.58
Total Amount	22.58
Total Payments	15.00
Balance Due	7.58

Waived MB

Lic_New_App

City Revenue Office - P.O. Box 1028 - Knoxville, Tennessee 37901 - (865)215-2083 - (865)215-2621 (fax)



STATE OF TENNESSEE
DEPARTMENT OF REVENUE

Certificate of Registration

March 4, 2021

CEC ENTERTAINMENT, LLC
1707 MARKET PL STE 200
IRVING TX 75063-8049

Letter ID: L1908976768
Account ID: 1001819546-SLC
Account Type: Sales and Use Tax

The above named taxpayer has filed an application for sales and use tax registration for the place of business at the below referenced location address. The Tennessee Department of Revenue issued this Certificate of Registration in accordance with Tenn. Code Ann. §§ 67-6-601 and 67-6-602. The Certificate of Registration must be publicly displayed at the location address for which it is issued. The tax account number and location number on this certificate are used by the Department to identify your account and must be shown on all correspondence and reports. The certificate is not assignable and is valid only for the above referenced taxpayer and for transactions of business for this registration. **In accordance with Tenn Code Ann. § 67-6-607, it is a Class C misdemeanor for any person to misuse a Certificate of Registration for the purpose of obtaining taxable property without the payment of sales or use tax when it is due. Such wrongful use is grounds for the Commissioner to revoke the taxpayer's Certificate of Registration.**

Tax Returns

All sales and use tax returns must be filed and associated tax payments made electronically to the Department. Taxpayers may do this at <https://tntap.tn.gov/eservices/>. Taxpayers should file the sales and use tax return according to their filing frequency on the 20th day of the month following the reporting period. If your business opens after the 20th of the month, you may report sales made during the remaining days of the month with the next reporting period. In order to avoid penalty and interest charges, all returns must be filed and all associated tax payments must be made on or before the due date for the reporting period. Taxpayers should always file a return for their business, even if they do not make any sales during a reporting period.

Detach here and display in public area



Tennessee Department of Revenue
Certificate of Registration
Sales and Use Tax

CEC ENTERTAINMENT, LLC
8225 KINGSTON PIKE
KNOXVILLE TN 37919-5448

Effective Date: March 2, 2021
Account No.: 1001819546-SLC
Location No.: 1001378819
Filing Status: Monthly

David Gerregano
Commissioner of Revenue



Tre Hargett
Secretary of State

Division of Business Services
Department of State
State of Tennessee
312 Rosa L. Parks AVE, 6th FL
Nashville, TN 37243-1102

Filing Information

Name: **CEC Entertainment, LLC**

General Information

SOS Control #	001168912	Formation Locale: TEXAS
Filing Type:	Limited Liability Company - Foreign	Date Formed: 12/15/2020
	02/09/2021 2:18 PM	Fiscal Year Close 12
Status:	Active	Member Count: 1
Duration Term:	Perpetual	
Managed By:	Member Managed	

Registered Agent Address
CORPORATION SERVICE COMPANY
2908 POSTON AVE
NASHVILLE, TN 37203-1312

Principal Address
SUSAN DUPERTUIS
STE 200
1707 MARKET PL
IRVING, TX 75063-8049

The following document(s) was/were filed in this office on the date(s) indicated below:

Date Filed	Filing Description	Image #
03/08/2024	2023 Annual Report	B1518-9426
03/21/2023	2022 Annual Report	B1358-4860
07/01/2022	Application for Amended Certificate of Authority	B1242-1632
	Formation Locale Changed From: DELAWARE To: TEXAS	
03/18/2022	2021 Annual Report	B1180-8256
	Principal Address 3 Changed From: No value To: SUSAN DUPERTUIS	
02/09/2021	Initial Filing	B0972-8467
02/09/2021	Duplicate Name Consent	B0972-8470
	Entity Giving Consent Control # Changed From: No value To: 000095728	
	Entity Giving Consent Name Changed From: No value To: CEC ENTERTAINMENT INC.	
	Consent Given to Control # Changed From: No value To: 001168912	
	Consent Given to Name Changed From: No value To: CEC Entertainment, LLC	
	Consent Method Changed From: No value To: Both entities will share name and registered agent	

Active Assumed Names (if any)	Date	Expires
--------------------------------------	-------------	----------------

Responsible Alcohol Service

One of the many attractions of our restaurant is atmosphere. The serving of alcohol is one of the elements that contributes to that atmosphere and to guest satisfaction.

Unfortunately, there are those who drink for the wrong reasons or who over consume alcohol. At times alcohol is not pleasurable. Studies show that on average, there is one alcohol related fatality every 31 minutes. Not only is the drunk driver at risk, many of those injured or killed are passengers or innocent bystanders.

Traffic accidents are not the only concern regarding alcohol consumption. Individuals may become hostile and start fights, causing injury to themselves or others. Due to poor judgement or reduced motor coordination, the person who has over-consumed alcohol may fall or be injured accidentally.

It is our responsibility to provide a safe, family-friendly environment for all of our guests. Safely serving alcohol is everyone's responsibility.

Any cashier or server must successfully complete Chuck E. Cheese's Responsible Alcohol Service training program prior to attempting to sell or serve alcohol, in addition to complying with any local laws and regulations.

Responsible alcohol service can be as simple as 1, 2, 3.

1



VALID ID PER GUEST

2



**DRINKS maximum
PER DAY PER GUEST**

3



**DRINKS SERVED PER GUEST
= EMPLOYEE
TERMINATION**

1



VALID ID PER GUEST

Before attempting to serve alcohol, you must know the legal age and training requirements of your state to pour, sell, or serve alcohol.

At Chuck E. Cheese's, you must be at least 18 years of age to sell alcohol. Some states require you to be older. This means you cannot even hit the button on the register. A separate transaction must be rung up if alcohol is ordered and the cashier is not old enough to sell. In fact, in some states, you must be of legal age to even clear off cups that contain alcohol while bussing a table.

At Chuck E. Cheese's, it is the server's responsibility to check all IDs before serving alcohol. Even if a cashier already checked the ID, the server is responsible. Know the legal age and training requirements in your state prior to attempting to serve.

If you are of legal age to serve, it is your responsibility to make sure the guest is of legal drinking age – 21 to consume alcohol.

Some states allow decoy programs that send in underage people to buy alcohol. If the cashier fails to card that person, or if the cashier is underage, both the cashier and the manager could serve time in jail, as well as pay a fine.

In some states, it may be illegal for a minor to buy, or try to buy, alcohol. It may also be illegal for a minor to present a false ID. However, these restrictions vary from state to state. Even if it is not illegal in your area for a minor to present a false ID, or try to buy alcohol, it is illegal for you to serve a minor. You will be held accountable, even if you the minor is not!

If the guest is ordering at the cash register, the person serving the alcoholic beverage is responsible to ID the guest. At a party, the Party Server must direct the guest to the order counter or a tablet attendant that is old enough to sell alcohol.

To be sure the guests are old enough; you will need to start by checking the IDs of everyone, no matter how old they appear, and knowing which types of ID are valid.

Acceptable Forms of Identification

All acceptable forms of identification require a photo and date of birth.

- Driver's license
- State-issued identification card
- Federal Military ID card
- US Passport & Foreign Passport

If someone does not have a valid ID, you may respond with, "I'm sorry, but I cannot serve you without a valid ID."

Checking Identification

When validating an ID, use the **FLAG** system:

Feel – have the person remove the ID from their wallet and feel for information cutout or pasted on. Feel the texture.

Look – Look for the state seal, look at the photograph; hairstyle and eye color can be altered, so focus on the person's nose and chin. If the person has facial hair, cover the facial hair portion of the photo and concentrate on the nose or ears. Look at the height and weight. Look at the date of birth. Look at the expiration date, if it is expired, it is not acceptable.

Ask – Ask questions of the person. Ask them their middle name, or month they were born. Ask the person to sign their name, and then compare signatures.

Give – After validating the ID and recording or swiping the necessary information, give the ID back to the guest and finalize the transaction. If the ID is phony or altered, you should still return the ID. Only peace officers are authorized to seize false ID documents.



**DRINKS MAXIMUM
PER DAY PER GUEST**

At Chuck E. Cheese's we have a 2 drink limit for our guests. This means, they may not be served more than 2 drinks in one day.

Blood Alcohol Content (BAC) is the amount of alcohol in someone's blood stream.

If a person drinks faster than his or her body can process the alcohol, it gets absorbed into the blood stream and begins taking effect.

In some states, .08 is the legal limit to get a DUI. How much does it take to reach those levels? It depends.

One drink equals twelve ounces of beer or a three-ounce glass of wine. A person who had two large beers or the equivalent of almost four drinks could be at .08 BAC. It is time to stop serving them. A good rule is no more than one drink per hour.

Type of Drink	Amount of Alcohol	B.A.C. per Drink
Regular Beer 	12 oz serving 4% alcohol	.02
Red/White Wine Champagne 	3 oz serving 12% alcohol	.02
Hard Liquor, Whiskey, Vodka, etc. 	1 oz serving 45% alcohol	.02

Therefore, it is important that our employees recognize signs of intoxication and understand how to handle the guest in a way that assures compliance with local laws.

Warning signs of intoxication

- ☑ Alcohol reduces inhibitions: The guest may be overly friendly, speak too loudly, or annoy other people.
- ☑ Alcohol impairs judgement: The guest may use foul language, make irrational statements and be belligerent.
- ☑ Alcohol slows down reactions: The guest may have lack of eye focus, slurred speech, and glassy eyes.
- ☑ Alcohol hinders coordination: The guest may spill or drop things, stumble, or fall.

Remember, one of these behaviors might not mean a guest is intoxicated, but a combination of any is a definite warning sign. You should be able to recognize these signs of intoxication in guests.

How to handle alcohol problems:

Once it becomes obvious that a guest is intoxicated, it is your responsibility to refuse to serve them another drink. If you serve alcohol to a guest who is already intoxicated, you are breaking the law! The important thing to remember when cutting someone off is to be tactful and friendly, but assertive. Do not back down! Here are some key elements to remember when refusing service.

- ☑ **Wait until the guest asks for a drink before refusing service.** There is no use telling a guest of your decision to stop service unless the guest asks for another drink. Do not risk angering the guest by saying "This is the last drink for you tonight." Do not cut a guest off while he/she has a drink and is content. Wait until the guest asks for the next one.
- ☑ **Be friendly.** Introduce yourself if you have not done so previously. "Good evening. My name is Tom. Are you enjoying yourself this evening?" Do not approach a guest in a threatening or disapproving manner. Being friendly is the best practice.
- ☑ **Do not be judgmental.** Do not blame the guest for drinking too much. Do not say, "You're drunk." Your guest may have miscalculated and accidentally had one too many. Give your guest the benefit of the doubt. The guest will probably regret having had too much alcohol when his/her judgment is less impaired.
- ☑ **Do not embarrass your guest.** Avoid a public scene. Quietly tell the guest that you can no longer serve him/her alcohol. In some cases, it may be better to ask a guest to speak to you near the entrance.
- ☑ **Ask for help when necessary.** If one guest at a table has been drinking more heavily than his/her friends, ask a responsible person in the group to help you in offering the intoxicated guest something other than alcohol to drink. Use peer pressure whenever it might help.
- ☑ **Alert a backup.** When you discontinue service, tell the cashiers. Do not approach an intoxicated guest with the bad news of "no more alcohol" without having someone monitor the situation. The backup should be standing by, not approaching the guest with you. Two or more persons confronting the guest can be threatening.
- ☑ **Shift the blame.** The guest is less likely to get angry if the one to blame for his/her being cut off is not you, but the liquor code, or even the police. "I'm sorry, but my manager won't let me serve you another drink. It is the house policy. How about some coffee or iced tea?"
- ☑ **Offer alternatives to alcohol.** Cutting off service of alcohol is easier if you have alternatives to offer. Know what the alternatives are and whether they will be offered free or at a charge. "I'm sorry, I can't serve you any more alcohol at this time. May I bring you a cup of coffee and some breadsticks?"
- ☑ **Express your concern for the guest's wellbeing.** Resisting you is more difficult for the guest when you show concern for his/her welfare. The guest feels understood when you sympathize with him/her. "I'm sorry, but I can't serve you any more alcohol. We're concerned about you and want to make sure you get home safely and come visit us again."
- ☑ **Be firm.** Once you have told a guest you are cutting off service, do not change your mind. Do not allow the guest to bargain for "just one more." Stand by your decision. Be careful

CHUCK E CHEESE'S OPERATIONS GUIDE

not to let other guests at the table ruin your efforts by passing drinks to the guest who has been cut off.

- ☒ **Remain calm.** Losing your temper or becoming irritated will not benefit you. It only makes matters worse. Practice what you need to say, so you will be comfortable when you have to say it. If your guest becomes hostile or says offensive things to you, try to ignore it. Remember, he/she is intoxicated. Do not take the comments personally, and never lower yourself by making offensive comments in return. Of course, if the guest's offensiveness continues beyond a remark or two, state that the guest will be asked to leave.
- ☒ **Do not use physical force.** Do not touch a guest. If a guest becomes physically pushy, try to avoid him/her. If necessary, ask your backup to call the police.

Preventing & avoiding potentially dangerous situations with alcohol:

1. Actively encouraging patrons not to become intoxicated if they are consuming alcoholic beverages on the premises.
2. Promoting alternative, non-alcoholic beverages and making food readily available to patrons.
3. Providing an alternative, "safe" means of transportation intended to reduce the incidence of patrons driving while intoxicated.
4. Prohibiting employees from consuming alcoholic beverages while on duty.
5. A comprehensive on-going training program for servers in alcohol awareness, the responsible service of alcohol, and how to effectively interact with intoxicated patrons.
6. Maintaining an adequate number of well-trained employees for the type and size of the establishment.
7. Maintaining a standardized method for screening and hiring qualified employees.
8. Reprimanding and disciplining employees who violate the business's policies and procedures.
9. Establishing a comprehensive on-going training program for servers focusing on methods of detecting a falsified or altered piece of identification tendered for the purpose of purchasing alcoholic beverages.
10. Training servers to carefully examine identification for all persons seeking to purchase alcoholic beverages who may be reasonably suspected of being under aged.



If you serve three drinks to a guest, you can be terminated.

Server and Licensee Liability

For one thing, selling alcohol to a minor or intoxicated person is a criminal offense throughout the United States. The potential legal consequence for servers include arrest, fine, jail term, criminal record, and loss of employment. In addition, as the holder of the establishment's liquor authority. The state also has discretionary power to suspend or revoke an establishment's license, effectively closing its doors.

Selling alcoholic beverages to an underage or obviously intoxicated person are not the only acts that create legal liability. A licensee also has a legal responsibility to ensure the safety and welfare of the establishment's clientele and can be held civilly and administratively liable for incidents occurring on the licensed property that result in bodily injury or property damage.

The servers, Managers, and the company can be liable for a guest's actions if he/she injures him/herself or another party as a result of becoming intoxicated in our restaurants.

The most prevalent type of liquor liability lawsuit is brought by an innocent "third party" injured in some manner by an intoxicated patron. In these cases, the plaintiff's attorney will attempt to prove that the patron was served alcohol to the point of intoxication, allowed to leave the establishment in an incapacitated condition and that the alcohol-induced impairment directly caused the ensuing accident. As a result of the employee's negligence, the licensee is culpable and liable for damages sustained by the third party.

A Manager may also be named as a defendant in a third party lawsuit based on the liability theory of negligent failure to supervise. The basis for the action stems from the theory that a Manager has a duty to "reasonably supervise and monitor" the on premise activity and the actions of the operation's employees.

Knoxville Alcohol Seller Training

Certificate of Completion

THIS CERTIFIES THAT

Sydney Faulkenberry

Has successfully completed the Knoxville Alcohol Seller Training course
conducted by the Knoxville Police Department

Date 11/21/2024

Class Instructor: Presley

P.O. J. G. Presley
Signature Required

THIS IS NOT AN ALCOHOL SERVER PERMIT