

**EXHIBIT H**  
Maintenance

1. All repair and maintenance of BLS Photo Red Light Enforcement Systems and related equipment will be the sole responsibility of BLS, and will be performed at no cost to the City, including but not limited to the replacement or relocation of poles and/or video equipment or lasers, the maintenance of the casings of the cameras included in the BLS School Zone Speed, Red Light and/or Noise Enforcement Systems and all other Equipment in reasonably clean and graffiti-free condition.
2. BLS shall not open the Traffic Signal Controller Boxes without a representative of City Traffic Engineering present.
3. The provision of all necessary communication, broadband and telephone services to the Designated Intersection Approaches will be the sole responsibility of BLS.
4. The provision of all necessary electrical services to the Designated Intersection Approaches will be the sole responsibility of BLS.
5. In the event that images of a quality suitable for the Authorized Officer to identify Violations cannot be reasonably obtained without the use of flash units, BLS shall provide and install such flash units.
6. At no cost to the City, the BLS Project Manager (or a reasonable alternate) shall be available to the Police Project Manager each day.
7. BLS will repair or replace any camera or other Equipment not operating properly within forty-eight (48) hours of notification by the City of the inoperability or discovery of the inoperability by BLS itself, at no cost to the City.
8. BLS will review the operation of all cameras and equipment at least weekly and will perform a routine schedule of preventive maintenance and cleaning, as required.
9. BLS will maintain maintenance logs which will include the information specified in the Contract Documents, including but not limited to preemptive maintenance, information obtained from remote status checks of each installed camera, information obtained from remote software maintenance and support, inspections, dates and times when inspections are conducted, the name of the BLS technician performing the inspection, results of the inspection, the date of the next scheduled inspection, reason for the inspection, and repair activities.
10. Upon receipt of notification of a camera failure, a local BLS technician shall acknowledge the call-out request within four (4) hours.
11. BLS warrants and represents that fewer than ten percent (10%) of all Potential Violations will be rejected due to BLS's Photo Red Light Enforcement Program's inability to identify the registered owner of the vehicle, the state the vehicle is from, or the tag number on the license plate.
12. At minimum, BLS warrants and represents that seventy-five (75%) of all Potential Violations must be made available for prosecution.
13. All video recordings will be available for review at full motion picture speed (at least 25 frames per second).