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SEP 12 2024

BEFORE THE CITY OF KNOXVILLE  
BEER BOARD

CITY OF KNOXVILLE,

Plaintiff,

v.

HENA, INC.  
d/b/a HARB'S MARKET  
3001 BURNSIDE STREET  
KNOXVILLE, TN 37921

Permittee.

CITY COUNCIL OFFICE

PERMIT NO. P042517017

AGREED ORDER

Come the parties, by and through counsel, and announce to the Hearing Officer that matters in controversy between the Plaintiff and the Permittee have been compromised and settled, and that by virtue of said compromise and settlement, the action of Plaintiff, City of Knoxville, Tennessee, against the Permittee, Hena, Inc. d/b/a Harb's Market is to be dismissed conditioned upon the timely payment of the fine and administrative costs of this matter. The Permittee acknowledges that it did not comply with the City of Knoxville Code, Chapter, 4-34(a) by selling an alcoholic beverage to an underage TABC informant on two separate occasions within a two-year period.

As a result of these violations, the Parties agree that the Permittee's beer permit shall be suspended for ten (10) days. This suspension shall start at 12:00 a.m. on September 23, 2024 and continue for ten (10) days, concluding at midnight on October 2, 2024. The Permittee shall also pay for all the costs for this hearing, which currently are in the amount of \$425.00. These costs shall be paid within ten (10) days of the effective date of this Order. In addition to the period of suspension and costs of the hearing, the Permittee further agrees to the following

- (1) The Permittee is taking aggressive steps to prevent future violations, including new training regarding the prevention of underage-sales for all employees of the business.
- (2) The Permittee also agrees to contact the Metropolitan Drug Commission (MDC) within the next ten (10) days and request assistance from the MDC with regard to materials and training information for its employees;
- (3) The Permittee shall maintain records of its employees' training on underage sale prevention for the next two years; and
- (4) The Permittee will disengage any "bypass" feature on its cash registers, and require its employees to manually enter the birth-date of any purchaser of alcoholic beverages at the point of purchase.

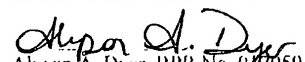
Failure to comply with the above-listed terms shall result in this Agreed Order being terminated and the Permittee shall be subject to a revocation hearing.

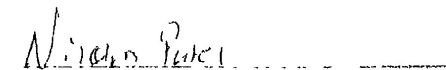
WHEREBY, it is hereby **ORDERED** that the captioned action of Plaintiff, City of Knoxville, against the Permittee, Hena, Inc. d/b/a Harb's Market, be and the same hereby is dismissed without prejudice

ENTERED this 12<sup>th</sup> day of SEPTEMBER, 2024.

  
CELESTE HERBERT  
HEARING OFFICER

APPROVED FOR ENTRY:

  
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